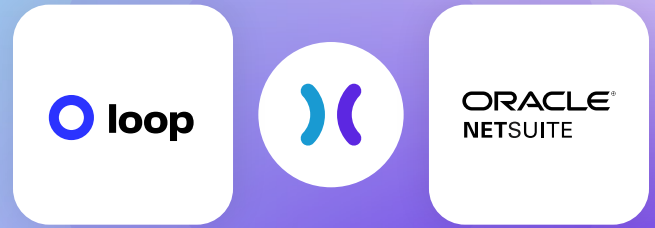**nova**module

Loop Returns - NetSuite Connector

Automate the returns process by integrating Loop Returns with NetSuite

The Loop Returns Integration App (IA) is a pre-built integration solution automating the returns process in connection with one of the leading ERP systems on the market - NetSuite.

Integration App Highlights

Connect two endpoints via stand-alone SaaS products - Integration Apps. Enable a hands-on and front seat view of the connection between two endpoints to better manage your integration and scale alongside your business as it grows.

Built on a true iPaaS platform - integrator.io

Avoid the buildout from scratch. A pre-baked integration with robust field mapping capabilities and highly configurable settings makes for a speedy installation.

Find your fit

Whether it's a matter of tweaking the pre-built flows or creating additional flows, the integration is customizable to better fit your processing needs.
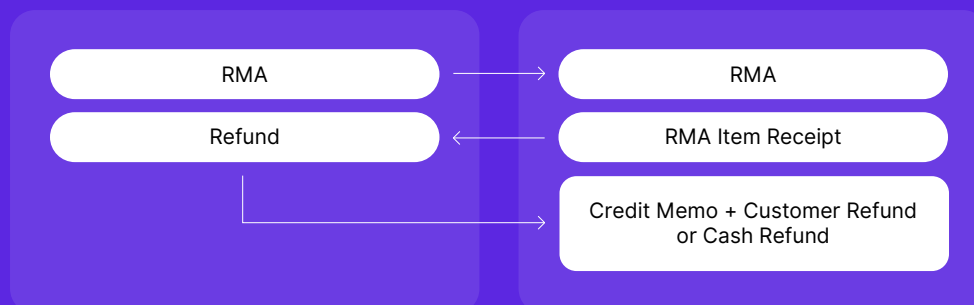
Self-Management

With optimal user experience in mind, the integration is built for your success. Easily navigate your way through a user-friendly dashboard to monitor and manage your integration.
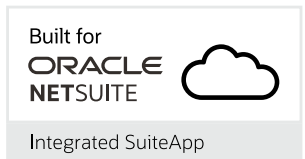
Advanced Integration Capabilities

✓ **Import unique Loop Returns RMAs**

Import Store Credit: Loop Returns offers store credit as an alternative to an initial payment method refund.

Exchanges: flag NetSuite Return Authorizations as Exchanges when a customer opts for a one-to-one exchange of the initial purchase.

Advanced Exchanges: enable exchanges for variants on the initial purchase, or a new product altogether.

Shop Now: to avoid the wait for exchange approval, customers can opt for an instant exchange. A hold is placed on a customer's card, and the exchange order is created immediately.

Group Similar Items: combine similar items on a return to appear as a single line item with multiple quantity on a NetSuite Return Authorization

Discounts: import the discount reflected on a Loop Returns RMA and apply to a NetSuite RMA at either the header level or line item level.

Sales Tax: import sales tax into a NetSuite RMA.

✓ Import authorized RMAs from Loop into NetSuite to create an RMA record in Pending Receipt status

✓ Export RMA Item Receipts from NetSuite to Loop - triggering refund against an RMA.

✓ Import Refunds from Loop to NetSuite to create Cash Refunds or Credit Memos.

✓ **Integration Management:** The integration features robust error monitoring and management capabilities via the integration dashboard and email notification.

Built for
**ORACLE
NETSUITE**

Integrated SuiteApp

Prebuilt Flows

Data Flow

Loop Returns Return to NetSuite Return Authorization Add

Loop Returns Return to NetSuite Return Authorization Add (Batch)

Loop Returns Return to NetSuite Return Authorization Label Update

Loop Returns Return to NetSuite Return Authorization Label Update (Retry)

Loop Returns Return to NetSuite Item Receipt Add

Loop Returns Return to NetSuite Item Receipt Add (Retry)

NetSuite Item Receipt to Loop Returns Flag Returns

NetSuite Item Receipt to Loop Returns Process Refund

Loop Returns Refund to NetSuite Cash Refund/Credit Memo Add

Loop Returns Refund to NetSuite Cash Refund/Credit Memo Add(Retry)

Loop Returns to Netsuite Customer Refund Add

Loop Returns Cancelled Returns to NetSuite RMA Cancel

Loop Returns Cancelled Returns to NetSuite Return Authorization Cancel (Retry)

NetSuite Cancelled RMA to Loop Returns Cancel Returns