## novamodule

# Returnly - NetSuite Integration App

Automate the returns process by integrating Returnly with NetSuite



The Returnly Integration App (IA) is a pre-built integration solution automating the returns process in connection with one of the leading ERP systems on the market - NetSuite.

# **Integration App Highlights**

Connect two endpoints via stand-alone SaaS products - Integration Apps. Enable a hands-on and front seat view of the connection between two endpoints to better manage your integration and scale alongside your business as it grows.



# Built on a true iPaaS platform - integrator.io

Avoid the buildout from scratch. A pre-baked integration with robust field mapping capabilities and highly configurable settings makes for a speedy installation.



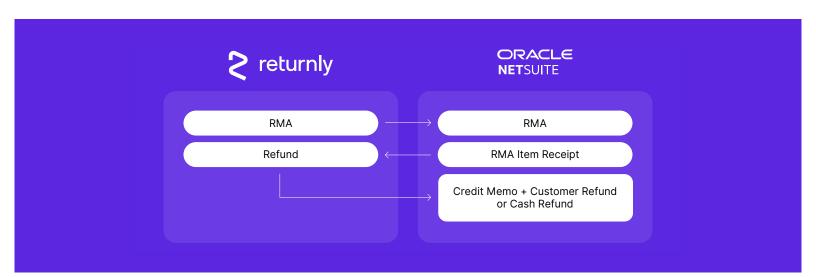
#### Find your fit

Whether it's a matter of tweaking the pre-built flows or creating additional flows, the integration is customizable to better fit your processing needs.



### Self-Management

With optimal user experience in mind, the integration is built for your success. Easily navigate your way through a user-friendly dashboard to monitor and manage your integration.



## **Advanced Integration Capabilities**

- Import authorized RMAs from Returnly into NetSuite to create an RMA record in Pending Receipt status.
- Export RMA Item Receipts from NetSuite to Returnly - triggering refund against an RMA.
- Import Refunds from Returnly to NetSuite to create Cash Refunds of Credit Memos
- Returnly "Delivered" RMA to NetSuite Item Receipt Add-on: This functionality is supported via an add-on. A thorough review of your business use-case(s) is required to configure this add-on properly.

- NetSuite Credit Memo to NetSuite Customer Refund Add-on: This functionality is supported via an add-on. A thorough review of your business use-case(s) is required to configure this add-on properly.
- Connect multiple Returnly accounts to NetSuite (Add-on feature has additional subscription fee)
- Integration Management: The integration features robust error monitoring and management capabilities via the integration dashboard and email notification.



Prebuilt Flows

Returnly Return Authorization to NetSuite RMA Add

NetSuite Item Receipts to Returnly Refunds Add

Returnly Refund to NetSuite Cash Refund/Credit Memo Add

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